

# Promotional Terms & Conditions

## Samsung MDA Cashback Terms and Conditions 04.09.24 to 04.11.24

Participants agree to be bound by these terms and conditions (the “**Terms and Conditions**”). Any information or instructions published by the Promoter about the Promotion at <https://samsungoffers.claims/autumncashback> form part of the Terms and Conditions.

### The Promoter

1. The Promoter is Samsung Electronics (UK) Limited, Samsung House, 2000 Hillwood Drive, Chertsey, Surrey, KT16 0RS (the “**Promoter**”).

### Promotion Period

2. The Promotion will commence at 00:01 (BST) on the 4<sup>th</sup> of September 2024 and close at 23:59 (GMT) on the 4<sup>th</sup> of November 2024 (the “**Purchase Period**”).

### Eligibility

3. To be eligible to participate in the Promotion you must be a lawful resident (aged 18+) of the United Kingdom (including the Isle of Man and Channel Islands) (“**Participant**”).
4. Employees or agents of the Promoter that are involved in the operation of this Promotion or anyone professionally connected to this Promotion are not eligible to enter. Sales staff at the Participating Retailers are eligible to participate so long as they have not received a staff discount on the Promotion Product.
5. The Promotion is only available to individual consumers (e.g. not to any business or reseller). Retailers, distributors, resellers and any person who purchases a Promotion Product (defined below) for resale or otherwise not as the user of the Promotion Product, may not participate in this Promotion and are specifically excluded as Participants.
6. Participants who claim a Reward in this Promotion are ineligible to participate or claim a Reward in any other promotion offered on the same Samsung Promotion Products.

### Offer

7. Samsung is offering a promotion (the “**Cashback Promotion**”) whereby Participants will be eligible to claim a corresponding cashback reward as shown at Table 1 overleaf (the “**Reward**”) by redemption when they purchase a qualifying new (i.e. not second-hand, refurbished or ex-display) Samsung Domestic Appliance (each a “**Promotion Product**”) from a participating retailer (each a “**Participating Retailer**”), within the Purchase Period subject to full compliance with these Promotion Terms and Conditions (“**Promotion Terms**”). Full details of the Promotion Products and the corresponding Rewards are set out in Table 1 below. For the avoidance of doubt the Promotion Product(s) must be purchased in order to be eligible for Rewards in this Promotion; Promotion Product(s) received for free or as part of a giveaway do not qualify.
8. Participants who make a valid Claim (as defined in Condition 10 overleaf) shall also be automatically entered into a Prize Draw (as defined below) (“**Entry**”) whereby each Entry shall have a chance to win a cash prize of up to £2,000 (“**Prize**”), subject to full compliance with these Promotion Terms and Conditions (“**Prize Draw**”). There will be 9 Prizes awarded. Participants who do not wish to take part in the Prize Draw (but still wish to take part in the Cashback Promotion) may contact the Promoter at <https://samsungoffers.claims/autumncashback> to opt out of the Prize Draw Promotion at any time before the 15th February 2025.

**Table 1 – Promotion Products and Corresponding Rewards**

| Category                 | SKU Description | SKU                 | Cashback Value £ |
|--------------------------|-----------------|---------------------|------------------|
| Cooking                  | Hoods           | NK24C5703TM/UR      | £ 50.00          |
|                          | Hoods           | NK36C5703TM/UR      | £ 50.00          |
|                          | Warming Drawer  | NL20T8100WK/UR      | £ 50.00          |
|                          | Compact Oven    | NQ5B4353FBK/U4      | £ 75.00          |
|                          | Single Oven     | NQ5B4553FBK/U4      | £ 75.00          |
|                          | Compact Oven    | NQ5B5763DBK/U4      | £ 125.00         |
|                          | Compact Oven    | NQ5B6753CAK/U4      | £ 150.00         |
|                          | Compact Oven    | NQ5B7993AAA/U4      | £ 350.00         |
|                          | Compact Oven    | NQ5B7993AAK/U4      | £ 350.00         |
|                          | Single Oven     | NV7B42205AK/U4      | £ 75.00          |
|                          | Single Oven     | NV7B42503AK/U4      | £ 75.00          |
|                          | Single Oven     | NV7B43205AK/U4      | £ 75.00          |
|                          | Single Oven     | NV7B4355VAK/U4      | £ 75.00          |
|                          | Single Oven     | NV7B45205AS/U4      | £ 75.00          |
|                          | Single Oven     | NV7B45305AK/U4      | £ 75.00          |
|                          | Single Oven     | NV7B45305AS/U4      | £ 75.00          |
|                          | Single Oven     | NV7B5750TAK/U4      | £ 125.00         |
|                          | Single Oven     | NV7B5755SAS/U4      | £ 125.00         |
|                          | Single Oven     | NV7B5775XAK/U4      | £ 125.00         |
|                          | Single Oven     | NV7B6795JAK/U4      | £ 150.00         |
|                          | Single Oven     | NV7B7997AAA/U4      | £ 350.00         |
|                          | Single Oven     | NV7B7997AAK/U4      | £ 350.00         |
|                          | Induction Hob   | NZ64B4016FK/U1      | £ 50.00          |
|                          | Induction Hob   | NZ64B5066KK/U1      | £ 75.00          |
|                          | Induction Hob   | NZ64B6056GK/U1      | £ 75.00          |
|                          | Induction Hob   | NZ84C5047GK/U1      | £ 75.00          |
|                          | Induction Hob   | NZ84C6058GK/U1      | £ 75.00          |
|                          | Single Oven     | NZ84T9747VK/UR      | £ 125.00         |
|                          | Induction Hob   | NZ85C6058FK/U1      | £ 100.00         |
|                          | Dishwasher      | Built in Dishwasher | DW60A8060BB/EU   |
| Free Standing Dishwasher |                 | DW60A8060FS/EU      | £ 75.00          |
| Free Standing Dishwasher |                 | DW60BG730FSLEU      | £ 150.00         |
| Free Standing Dishwasher |                 | DW60BG750FSLEU      | £ 150.00         |
| Built in Dishwasher      |                 | DW60BG830I00EU      | £ 150.00         |
| Laundry                  | Tumble Dryer    | DV90BB7445GES1      | £ 100.00         |
|                          | Tumble Dryer    | DV90BB9445GBS1      | £ 100.00         |
|                          | Tumble Dryer    | DV90BB9445GHS1      | £ 100.00         |
|                          | Tumble Dryer    | DV90BB9545GBS1      | £ 100.00         |
|                          | Tumble Dryer    | DV90T8240SH/S1      | £ 100.00         |

| Category     | SKU Description | SKU            | Cashback Value £ |
|--------------|-----------------|----------------|------------------|
| Laundry      | Tumble Dryer    | DV90T8240SX/S1 | £ 100.00         |
|              | Washer Dryer    | WD11DB7B85GBU1 | £ 100.00         |
|              | Washer Dryer    | WD11DB7B85GWU1 | £ 100.00         |
|              | Washer Dryer    | WD11DG5B15BBU1 | £ 100.00         |
|              | Washer Dryer    | WD11DG5B15BEU1 | £ 100.00         |
|              | Washer Dryer    | WD90DG6B85BBU1 | £ 75.00          |
|              | Washer Dryer    | WD90DG6B85BEU1 | £ 75.00          |
|              | Washing Machine | WW11DB7B94GBU1 | £ 100.00         |
|              | Washing Machine | WW11DB7B94GEU1 | £ 100.00         |
|              | Washing Machine | WW11DB8B95GBU1 | £ 100.00         |
|              | Washing Machine | WW11DB8B95GHU1 | £ 100.00         |
|              | Washing Machine | WW90DB7U94GBU1 | £ 75.00          |
|              | Washing Machine | WW90DB7U94GEU1 | £ 75.00          |
|              | Washing Machine | WW90DB8U95GBU1 | £ 100.00         |
|              | Washing Machine | WW90DB8U95GHU1 | £ 100.00         |
|              | Refrigeration   | Built-In Combi | BRB26705DWW/EU   |
| Built In REF |                 | BRR29723EWW/EU | £ 150.00         |
| Built In REF |                 | BRZ22720EWW/EU | £ 150.00         |
| Combi        |                 | RB34C652DWW/EU | £ 100.00         |
| Combi        |                 | RB38C605DB1/EU | £ 100.00         |
| Combi        |                 | RB38C606DS9/EU | £ 100.00         |
| Combi        |                 | RB38C636DB1/EU | £ 100.00         |
| Combi        |                 | RB38C655DS9/EU | £ 100.00         |
| Combi        |                 | RB38C7B6BB1/EU | £ 150.00         |
| Combi        |                 | RB53DG703CS9EU | £ 150.00         |
| Combi        |                 | RB53DG703ES9EU | £ 100.00         |
| Combi        |                 | RB53DG706AS9EU | £ 200.00         |
| MDR          |                 | RF65DB970E22EU | £ 350.00         |
| MDR          |                 | RF65DG960EB1EU | £ 350.00         |
| MDR          |                 | RF65DG960ESREU | £ 350.00         |
| MDR          |                 | RF65DG9H0EB1EU | £ 350.00         |
| MDR          |                 | RF65DG9H0ESREU | £ 350.00         |
| SBS          |                 | RH69CG895DB1EU | £ 250.00         |
| SBS          |                 | RH69CG895DS9EU | £ 250.00         |
| Combi        |                 | RL38C776ASR/EU | £ 150.00         |
| 1DR Fridge   |                 | RR39C7BB7WW/EU | £ 150.00         |
| SBS          |                 | RS66DG813CS9EU | £ 200.00         |
| SBS          |                 | RS66DG815CB1EU | £ 200.00         |
| SBS          |                 | RS68A884CB1/EU | £ 200.00         |
| SBS          |                 | RS68A884CSL/EU | £ 200.00         |
| SBS          |                 | RS68CG883DB1EU | £ 200.00         |
| SBS          | RS68CG883DS9EU  | £ 200.00       |                  |
| 1DR Freezer  | RZ32C7BD6WW/EU  | £ 150.00       |                  |

9. Purchases from auction websites (e.g. eBay) or from third party sellers on online retailers' websites (e.g. Amazon Marketplace) and non-Samsung approved resellers (non-direct accounts) are specifically excluded from this Promotion.
10. For the avoidance of doubt, all Entries will have the same chance of winning a Prize (which is subject to the number of Prizes to be awarded and number of Entries).

### Claims

11. After purchasing a Promotion Product from a Participating Retailer during the Purchase Period, Participants must visit <https://samsungoffers.claims/autumncashback>, complete the claim form with their name, contact information, address and any other requested information and submit it together with a scanned copy of their proof purchase (a "**Claim**") within 90 days of the date of their purchase. Claims must be submitted before 2<sup>nd</sup> February 2025 (the "**Claim Window**"). Claims received after the close of the Claim Period will not be eligible for either a Reward or Prize.
12. Participants are entitled to a maximum of one (1) Reward per Promotion Product purchased and subsequent valid Claim made, up to a maximum of four (4) Rewards per household.
13. Participants will be sent an email to confirm their Claim has been received by the Promoter instantly upon entry of a Claim. Providing that the Claim is found to be valid in accordance with these Promotion Terms, Participants will be sent an email within seven (7) days to confirm whether their Claim has been successful and validated ("**Claim Validation**").
14. If an email acknowledgement has not been received, it is the Participant's responsibility to contact the Promoter's customer service team by email at [autumncashback@samsungoffers.claims](mailto:autumncashback@samsungoffers.claims) or by phone on 0330 236 6825 within seven (7) days of a Claim being submitted.
15. If a Claim is deemed to have been submitted incorrectly, the Participant will be notified via email and SMS and offered the opportunity to provide the required information within seven (7) days. If no response is received within seven (7) days of the email and SMS, then the Claim shall be marked as invalid, and the Participant will no longer be eligible to receive the either Reward or be deemed to have entered the Prize Draw.
16. Claims that are incomplete or damaged will be deemed invalid. No responsibility is accepted by the Promoter for lost, delayed or damaged data which occurs during any communication or transmission of Claims.
17. The Reward will be sent via bank transfer in local currency (GBP) within forty (45) days of Claim Validation to the bank account provided by the Participant during the Claim process.
18. Winning Participants shall be selected at random from all Entries in a Prize Draw conducted on 3<sup>rd</sup> March 2025. Participants who are selected to receive a Prize in the Prize Draw ("**Winning Participants**") shall receive notification of such and instruction on how to claim their Prize. Participants must claim their Prize within 14 days of the notification.
19. If Winning Participants do not claim the Prize within 14 days, the Prize will be offered to runners up ("**Alternates**"). Alternates will also be required to claim their Prizes within a certain time period to be specified by the Administrator.
20. The Promoter reserves the right at its absolute discretion to disqualify Claims which it considers do not comply with these Promotion Terms.
21. The Promoter shall have the right, where necessary, to undertake all such action as is reasonable to protect itself against fraudulent or invalid Claims including, without limitation, to require further verification as to proof of purchase, as well as the identity, age and other relevant details of a Participant.
22. If a Participant returns or cancels the delivery of a Promotion Product before submitting a Claim, the Participant must not make a Claim and they will not be eligible for the Promotion. If a Participant returns or cancels the delivery of a Promotion Product after submitting a Claim, the Claim will be invalid, and the Participant must cancel the Claim immediately by calling the contact numbers in Condition 14. The Promoter reserves the right to check with Participating Retailers whether a Promotion Product has been returned or the order cancelled and by submitting a Claim the Participant provides consent to the Promoter to do so.

## Privacy and Data Protection

23. The Promoter's use of any personal information submitted by the Participant shall be limited to communications about the Promotion and for managing the redemption process. The Participant hereby consents to its personal information being used for this purpose and confirms that it agrees with the Promoter's privacy policy available at: [www.samsung.com/uk/info/privacy.html](http://www.samsung.com/uk/info/privacy.html). The Participant may withdraw consent to such use of personal information by writing to the Promoter or by using the opt-out process outlined in the Promoter's privacy policy.
24. Other than as set out in these Terms and Conditions, the details and information provided by the Participant when entering the Promotion or claiming the Reward will not be used for any other purpose, nor shall they be passed to any third party.

## General

25. The Promoter shall not be liable for any interruption to the Promotion whether due to *force majeure* or other factors beyond the Promoter's control.
26. The Promoter reserves the right, acting reasonably and in accordance with all relevant legislation and codes of practice, to vary the Terms and Conditions of the Promotion.
27. The Promoter will not be responsible or liable for: (a) any failure to receive submissions due to transmission failures and other conditions beyond its reasonable control; (b) any late, lost, misrouted, or damaged transmissions or Claims; (c) any computer or communications-related malfunctions or failures; (d) any disruptions, losses or damages caused by events beyond the control of the Promoter; or (e) any printing or typographical errors in any materials associated with the Promotion.
28. Participants will be solely responsible for any and all applicable taxes and any other relevant costs or expenses which are not stated in these Promotion Terms as being included.
29. By participating in this Promotion, you agree, to the maximum extent permitted by applicable laws, to release and hold the Promoter harmless from any and all liability whatsoever for any injuries, losses or damages of any kind arising from participation in or in connection with the Promotion, including without limitation, awarding, acceptance, receipt, possession, use and/or misuse of the Reward. The above limitation of liability shall not apply to liability arising from fraud (including fraudulent misrepresentation), death or personal injury caused as a result of the Promoter's negligence.
30. The Promotion is governed by the law of England and Wales.