

**NEFF Cashback Promotion**  
**15<sup>th</sup> May – 25<sup>th</sup> June 2024**  
**Terms & Conditions**

**These Terms and Conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials. Participants of the Promotion agree to be bound by these terms and conditions.**

1. The **NEFF Cashback** Promotion is the offer by the Promoter of up to £250 Cashback (the “Gift”) to purchasers of selected NEFF appliances (as listed below). Claims are valid for purchases made between 15<sup>th</sup> May and 25<sup>th</sup> June 2024 and for which the Promoter has received a completed and valid claim 30 days after purchase and by 31<sup>st</sup> July 2024. Consumers (“the Claimant”) can register their claim when the product is purchased, however this claim will not be validated before 30 days after purchase date. The Gift will be in the form of Bank Transfer or Cheque. Please note Bank Transfer is available for online claims only. Claims for the Gift in the form of a Cheque will be delivered to the address provided on the claim form or online claim.
2. **No other offers can be claimed in conjunction with this NEFF Cashback Promotion.**
3. This is a consumer only promotion. Full details can be found at [www.neff-home.com/uk/retail-cashback](http://www.neff-home.com/uk/retail-cashback).
4. **Qualifying Models / Gift Values:** The following NEFF appliances are included within this promotion:

<b>Model</b>	<b>Description</b>	<b>Cashback Value</b>
B54CR71N0B	Single Oven	£100
B54CR71G0B	Single Oven	£100
B64CS71G0B	Single Oven	£150
<i>B64VS71G0B</i>	Single Oven	£150
B64CT73G0B	Single Oven	£200
B64VT73G0B	Single Oven	£250
C24GR3XG1B	Compact Oven	£100
C24MR21N0B	Compact Oven	£100
C24MR21G0B	Compact Oven	£100
C24FS31G0B	Compact Oven	£150
C24MS71G0B	Compact Oven	£150
C24FT53G0B	Compact Oven	£250
C24MT73G0B	Compact Oven	£250
T68FUV4L0	Hob	£150
T69FUV4L0	Hob	£150
V58NBS1L0	Hob	£200
V58NHQ4L0	Hob	£250
I88WMM1S7B	Hood	£200
I98WMM1S7B	Hood	£200

W543BX2GB	Washing Machines	£100
W544BX2GB	Washing Machines	£100
S155ECX07G	Dishwasher	£100
S187TC800E	Dishwasher	£100
KU9202HF0G	Refrigeration	£100
KU9213HG0G	Refrigeration	£150

5. Gift values are not transferable. Purchases of graded, seconds, replacements and imperfect products and all appliances purchased on a trade or contract basis i.e. non consumer purchases are excluded from the Promotion.
6. The promotion is open to residents aged 18 years and over of the United Kingdom, Channel Islands, Isle of Man and Northern Ireland only.
7. The Promotion, which starts on 15<sup>th</sup> May 2024 and ends on 25<sup>th</sup> June 2024, only applies to purchases made on or between these dates. Claims must be received by the Promoter before Midnight on 31<sup>st</sup> July 2024 and the Promoter will not accept any claims received subsequently.
8. The Promotion is offered via participating retailers only and only participating retailers will have the official advertising literature.
9. In order to claim the Gift, Claimants must fully complete the online claim form (including full receipt, a photograph of the appliance's ENR number and full address), which is available on [www.neff-home.com/uk/retail-cashback](http://www.neff-home.com/uk/retail-cashback) or alternatively you can download a claim form from [www.neff-home.com/uk/retail-cashback](http://www.neff-home.com/uk/retail-cashback), and submit this by post to 'NEFF Cashback Promotion', The Cow Shed, Walnut Tree Farm, Lower Stretton, Cheshire WA4 4PG. A copy of original purchase receipts and a photograph of the appliance ENR number must be sent with all claim forms. For the avoidance of doubt, copies of deposit receipts and/or order confirmations will not be accepted. Nor will partial or illegible proof of purchase. Claimants can call the helpline 01565 656 477 for assistance between 9.00am – 5.30pm, Monday to Friday (Excluding Public or Bank Holidays), however Claimants cannot submit a claim by telephone. (Call charges may vary and we may record and monitor calls).
10. If an ENR number cannot be provided at the time of the claim because the appliance has not been delivered by 31<sup>st</sup> July 2024, please state when the delivery is expected and complete the claim after delivery has taken place and before 14<sup>th</sup> August 2024. Claims and supporting evidence submitted after 14<sup>th</sup> August 2024 will not be accepted.
11. The claim must be completed by the 14<sup>th</sup> August 2024, the promoter retains the right to reject any claims submitted after the 14<sup>th</sup> August 2024.
12. Claims are posted at Claimants risk and proof of sending is not proof of receipt.
13. Claims on purchases made on Amazon and supplied by a third party will not be accepted. Only claims for products sold and distributed directly by Amazon will be accepted through Amazon purchases.

14. The Promoter reserves the right to investigate and undertake all such action, as is reasonable, to protect itself against fraudulent or invalid claims including, without limitation, to require Claimants to provide further verification as to proof of purchase. In addition, the Promoter reserves the right to reject those claims which they believe are fraudulent or invalid.
15. Claimants should allow up to 3 weeks for delivery of the Cheque and 28 days for Bank Transfer from the date of the Promoter's confirmation of claim approval.
16. The Claimant will provide the correct bank account details. In the event that payment is made to an incorrect bank account due to the Claimant's submission of incorrect bank account details, the Promoter shall have no responsibility and these funds will not be retrieved.
17. All claim forms and copy purchase order receipts, once received by the Promoter, will become its property and will not be returned to Claimants therefore please ensure you keep a copy.
18. By submitting a claim, Claimants agree to be bound by these terms and conditions.
19. In the unlikely event that a Claimant is unhappy with their NEFF appliance and wishes to return it, the 'Gift' i.e. the Cashback will need to be returned.
20. The Promoter reserves the right to withdraw, extend or amend the terms of this promotion at any time due to circumstances beyond its control.
21. All correspondence should be sent to NEFF Cashback Promotion, The Cow Shed, Walnut Tree Farm, Lower Stretton, Cheshire WA4 4PG or call 01565 656 477.
22. The Promotion is subject to the laws of England and Wales and the courts of England and Wales shall have non-exclusive jurisdiction.
23. The Promoter is NEFF Home Appliances, a division of BSH Home Appliances Limited, a company registered in England and Wales under company registration no.01844007, whose registered office is at Grand Union House, Old Wolverton Road, Wolverton, Milton Keynes, Buckinghamshire, MK12 5PT, UK.
24. This Promotion is carried out and facilitated by the Marketing Lounge Partnership on behalf of the Promoter.
25. Personal data collected for the purposes of the Promotion only
25. The Data Controller and Data Processor (as defined in the General Data Protection Regulation (UK GDPR)) is the Marketing Lounge Partnership of The Cow Shed, Walnut Tree Farm, Lower Stretton, Cheshire WA4 4PG. The privacy policy for The Marketing Lounge Partnership can be found at [www.nefftreats.co.uk/privacy](http://www.nefftreats.co.uk/privacy).